

**PLEASE INFORM PATIENTS THAT MASKS ARE REQUIRED TO BE WORN  
AT BOTH UD COLLECTION CENTER AND ALL COMPUNET LOCATIONS.**

## **UD COLLECTION CENTER PROCESS FOR ANTIBODY AND COVID-19 SCREENING**

### **ANTIBODY TESTING AT UD COLLECTION CENTER AVAILABLE FOR PATIENT-ORDERED TESTS ONLY**

As many of you are aware, CompuNet Clinical Laboratories has expanded the UD Collection Center location for COVID-19 IgG Antibody testing available to the public. If you have placed an order for IgG antibody testing and you do not collect in your office, please send your patient to a CompuNet Patient Service Center. Antibody testing at UD Collection Center is strictly for patients who are self-ordering the COVID-19 IgG Antibody test through CompuNet Direct and paying at the time of service. Test price for direct patient ordering is \$65.

- **If you have placed an order for COVID-19 IgG Antibody testing and you are not drawing the specimen in your office, please send your patient to a CompuNet Patient Service Center for collection.** There will be a shorter wait, no appointment is needed, and we will bill the patient's insurance.

### **COVID-19 PCR SCREENING (Respiratory PCR with SARS CoV2 or SARS CoV2) AT UD COLLECTION CENTER FOR PROVIDER ORDERS ONLY**

The COVID-19 PCR screening tests should only be ordered on symptomatic patients with a suspected COVID-19 infection, per CDC guidelines.

Healthcare providers may continue to send their suspected COVID-19 positive patients to the UD Collection Center for swab collection. To reduce coronavirus spread, we are separating these patients from the antibody test patients.

- If you order via the fax method to CompuNet Client Services, please ask your patient to wait 45 minutes before coming down to the Collection Center so that the order is ready for them when they arrive.

## **MISSING INFORMATION ON ORDERS**

We have recently seen a spike in test orders that do not have the minimum information to be able to complete testing. When we receive orders with missing information, this can create a delay in reporting test results. Please be sure to include this information with every test order:

**FULL PATIENT NAME AND DATE OF BIRTH. IF POSSIBLE, PLEASE INCLUDE THE DATE AND TIME OF COLLECTION.**