4/15/20 New COVID-19 Test Order Code; Client Services Update

Please be aware that the standalone COVID-19 (SARS-CoV2) test code has changed. Quest Diagnostics has recently updated this test to a single code (**39448**) replacing both 39444 SARS Coronavirus w/CoV2 RNA, QL Real Time PCR and 39433 SARS CoV 2 RNA, QL Real Time PCR. Having a single code will allow Quest to more efficiently distribute testing for improved turnaround time. *This test does not include testing for other respiratory viruses.*

SARS-CoV2 RNA	Standalone Order	Premier Health Epic Code **LAB10320**	CompuNet Order Code **39448**	Nasopharyngeal swab (1) or Lower Respiratory bronch/sputum collection

IMPORTANT UPDATE FOR FAXED COVID ORDERS TO CLIENT SERVICES
The process has changed for sending previously faxed COVID-19 orders. COVID-19 orders should now be emailed to Cassandra Mullens – **cmmullens@premierhealth.com**. Your emailed order will now go directly to the UD Collection Center. Include **COVID ORDERS** in the subject line so that your email is prioritized. In addition to patient name, DOB, please include a diagnosis code on your order.
If you do not have access to email and must continue using the fax process, we will monitor for faxes however there may be a delay for your patient at the UD Collection Center.

- If we do not have an **after-hours phone number** on file, please provide one so that we can reach you when you have a patient who tests positive for COVID-19. Contact either your CompuNet Account Representative or Client Services (937) 297-8260 to update client contact information.
- As our call volumes have increased due to the pandemic, please be aware that wait times when calling Client Services may be longer than normal. Thank you for your patience!

4/10/20 CDC Recommendation for Respiratory Testing: The CDC continues to strongly advise

healthcare providers to test for other respiratory illnesses when a patient is suspected of being positive for COVID-19 (https://www.cdc.gov/coronavirus/2019-nCoV/hcp/clinical-criteria.html). Only one swab is necessary to collect a specimen for the combined Respiratory PCR Panel with SARS CoV2 test.
To order this test:

RESPIRATORY PCR PANEL *with* SARS CoV2:
- ➢ **CompuNet Code: 76957 /For EMR users - order as PSC HOLD**
- ➢ **Premier Epic LAB code: LAB10307 / Order as PSC HOLD**
  (The Respiratory PCR Panel tests for Influenza A, Influenza B, RSV, Parainfluenza 1, 2, 3, 4, Adenovirus, Metapneumovirus, Rhinovirus, Enterovirus, Coronavirus (separate coronavirus – not COVID-19), Bordetella pertussis, Chlamydia pneumoniae, and Mycoplasma pneumoniae). **SARS CoV2 will be added on to this test automatically.**
- **If COVID-19 is positive, result will be treated as a critical and called to the ordering provider.**

3/30/20 UPDATE: TESTS WITH FOLLOW UP TO SARS-CoV2 (COVID-19) TESTING

Based on information regarding co-infection rates between respiratory viruses and COVID-19, CompuNet's Medical Director and Infectious Diseases leadership have made the determination that we will refer all respiratory specimens on for SARS-CoV2 testing. Specimens will be tested for COVID-19 regardless of positive or negative results for the following:

Respiratory PCR Panel with SARS-CoV2 (test code 76957)

Respiratory PCR Panel (test code 75830)

Virus Detection by PCR for upper and lower respiratory sources (test code 689)

CORONAVIRUS CO-INFECTIONS

Recent literature suggests that patients may develop co-infections of SARS-CoV2 (COVID-19) with other respiratory illnesses. In response, CompuNet has modified their testing protocol to perform SARS-CoV2 testing on every patient sample regardless of the result of the Respiratory PCR Panel. (continued page 2)

Please note that patients who previously tested positive on the Respiratory PCR panel will have the SARS-CoV2 testing added on to their sample that was appropriately stored in the laboratory. No additional order or collection should be needed unless the specimen has insufficient volume for testing. If testing cannot be performed, the ordering physician will be notified.

TEST RESULT TURNAROUND TIMES

In recent days, Quest Diagnostics has experienced increased demand for testing which is resulting in longer than expected turnaround time for results. We are actively working with Quest to redirect specimens within their network to provide the fastest time to result. *Update 4/15/20: Quest turnaround times have recently improved with Quest's expanding capacity and new routing process.*

Please continue to order testing according to CDC clinical recommendations.

Step 1: Perform the **RAPID FLU ANTIGEN** in your office or urgent care setting. If test not available, proceed to step 2.

➢ If negative, order the Respiratory PCR Panel with SARS-CoV2 or the COVID test (see below for ordering info).

Step 2: Order the **RESPIRATORY PCR PANEL with SARS CoV2**
➢ The Respiratory PCR Panel tests for *Influenza A, Influenza B, RSV, Parainfluenza 1, 2, 3, 4, Adenovirus, Metapneumovirus, Rhinovirus, Enterovirus, Coronavirus (not the current COVID-19 coronavirus), Bordetella pertussis, Chlamydia pneumoniae, and Mycoplasma pneumoniae*
      ➢ **CompuNet Code: 76957 /For EMR users - order as PSC HOLD**
      ➢ **Premier Epic LAB code: LAB10307 / Order as PSC HOLD**
• If COVID-19 is positive, result will be treated as a critical and will be called to the ordering provider.

SPECIMEN COLLECTION

➤ CompuNet, in partnership with Premier Health, University of Dayton, and Fidelity Health Care, offers a drive thru collection center to minimize exposure to patients and healthcare workers while controlling inventory levels of PPE.

➤ We welcome your patients and you are not required to be a Premier Health provider to send your suspected COVID-19 patient to the collection center.

➤ **We will require an order from the provider. If you are unable to provide an electronic order, a faxed order is preferred. To fax an order: fax to (937) 296-1924. Include COVID COLLECTION SITE ORDER on the cover sheet. Please remember to include a diagnosis code on the order. You may also send a paper order with the patient to the collection center.** *4/15/20 Update: Faxed orders should now be emailed (see above 4/15 update).*

➤ Direct your patient to the Coronavirus Screening Collection Center during the hours of 10 am – 2 pm, Monday- Friday. Hours may change and will be communicated via news outlets.

➤ Patients will be medically screened upon entry and may be turned away based on clinical status.

➤ Do not send your patient to CompuNet Patient Service Centers as they are not equipped to collect these specimens.

Test	Note	Premier Health EPIC Test Order Number	Non-Premier Health Test Order Number	Specimen Type
Respiratory PCR Panel with SARS-CoV2	Follow CDC recommendations	LAB10307	76957	Nasopharyngeal
SARS-CoV2	Standalone order	**LAB10320**	**39448**	Nasopharyngeal swab (1) or Lower Respiratory bronch/sputum collection

Please reach out to your CompuNet account representative with any questions or contact Client Services at (937) 297-8260.

Version
- *April 15: New COVID-19 test code; Important change to Faxed orders; Client Services update*
- *April 10: Reminder of CDC Recommendations for Respiratory Testing; Collection Site hours*
- *April 6: UD Collection Center hours changed*
- *March 30; 1:30pm: All Respiratory panels to be sent for SARS-CoV2 testing*
- *March 26; 11:00am: Changed test name Respiratory PCR Panel with Reflex to SARS-CoV2 to Respiratory PCR Panel with SARS-CoV2 to reflect both tests being performed, as new guidelines indicate possibility of co-infections. Removed weekend hours from collection site. Patients previously reporting positive for Respiratory PCR will have SARS-CoV2 testing added on by the laboratory to check for co-infection.*
- *March 23; 1:00pm: Non-urgent lab orders; Turnaround times; Improved testing capability; New collection site hours*
- *March 18; 1:20pm: Update: Addition of Fax Line; Testing Algorithm above updated*
- *March 16: Initial memo notification*