



COVID-19 Visitor Restrictions & Guidelines

Effective May 19, 2020

Thank you for your assistance and understanding to keep everyone safe!

Effective immediately, visitor restrictions will be adjusted to accommodate our patients and prevent the spread of COVID-19.

- **Visitors for Outpatient, Ambulatory, Emergency Department, and Hospitalized Patients**

- Current patients and patients coming for an emergency department visit, hospitalization, outpatient procedure, or office visit will be permitted one (1) support person in the building per day given adequate social distancing policies can be met.
- Visitation or support persons for office visits may vary by provider. Patients are encouraged to check with individual providers to ensure they are clear on their provider's policy.
- No visitation will be allowed by anyone under the age of 18 unless they are the parent or legal guardian of a pediatric patient.
- No visitation will be permitted for outpatient testing, such as non-invasive radiology testing, routine x-rays, and lab studies.
- The following exceptions may apply:
 - "End of Life" situations;
 - For maternity patients, one (1) additional support person, such as a doula, will be permitted.
 - For minor maternity patients, a parent or guardian will also be permitted.
 - Minor patients (under 18 years of age) may have two (2) visitors in the emergency department and inpatient setting, but this is limited to only parents or guardians;
 - NICU patients will be allowed two (2) visitors for the duration of the patient's stay with one visitor allowed at a time.
 - Patients who require assistance due to mobility, reorienting/confusion (patient safety), interpretation, court-ordered, or healthcare decision making may have one (1) additional assistance person;
 - No visitors for confirmed or suspected COVID-19 cases (unless above criteria met).

- **Screening & Facial Covering/Mask Guidelines**

- All employees, staff, patients, and visitors will be screened for symptoms or exposure history.
- Screening is also being done at selected community ambulatory facilities.
- Visitors will be asked to leave the facility if they have had symptoms in the past 24 hours or exposures in the last 14 days.

- If the visitor is a driver for a patient and space is not available in the patient room or waiting room, the visitor may be asked to wait in their car until the patient's appointment is completed.
- Employees, staff, patients, and visitors must wash their hands, or use hand sanitizer, before and after leaving rooms and hospital buildings.
- Visitors should wear a mask when in the common areas of the hospital facility, such as hallways, public restrooms, gift shops, and dining areas.
- Visitors will be asked to wear their mask when a caregiver is present in a patient room.
- Patients and visitors may provide and wear their own mask or will be required to accept and wear the mask provided by the hospital facility.
- Masks or facial coverings must fully cover the nose and mouth.
- If a visitor refuses to wear a mask, visitors may be asked to leave the facility.
- Exceptions may be made on an individual basis for those individuals who are unable to wear a mask due to health or disability issues.

COVID-19 visitor restrictions will be rescinded when the state of emergency declaration is lifted for the State of Ohio.