



## PHG COVID-19 Update: April 6

Dear Valued Providers

We want to be a resource to our Premier Health Group Independent providers. That is why we will be sending out a daily COVID-19 email to provide updates.

In addition, we have created a resources page on the [PHG website](#). Please bookmark this page as it will be updated regularly with clinical updates and helpful resources.

Please feel free to contact us directly at (937) 499-7441 with any questions you might have or if you would like to speak with our Medical Director, Scott Swabb, DO.

Yours sincerely,

Renee George  
President, Premier Health Group

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### Update: COVID-19 Collection Site

The collection site at UD Arena parking lot, 1801 Edwin C. Moses Blvd. has revised hours. The collection site will be Monday through Friday, from 10 a.m. to 2 p.m. beginning Monday, April 6. [Read the memo.](#)

### Update: Guidance for Use of Masks for Direct Patient Caregivers, Patient-Facing Employees and Other Employees

On March 31, the Joint Commission released a statement supporting the use of standard face masks or respirators provided from home when a health care organization cannot routinely provide access to protective equipment that is commensurate with the risk of exposure.

Direct patient caregivers, patient-facing employees, and non-patient facing employees will be permitted to wear PPE brought in from home. Direct patient caregivers must wear masks that are N-95 or NIOSH-approved.

In addition, Dr. Burdette discusses when an N-95 should be used and when a surgical mask, eye protection, gown, and gloves is only needed. [Watch the video now.](#)



## Provider Video Visit Documentation Coding and Billing

We have provided documentation for coding and billing for use of video visits. The [slide deck](#) outlines:

- Video visit Billing General Principals
- Time Based E/M Coding
- Medical Decision Making - (MDM)
- Assessment and Plan
- Risk of Complications
- Assessment & Plan/Medical Decision Making (MDM) Example

## Assistance During Surge

Thank you to the many providers who have stepped forward to indicate their willingness to help during a surge. As we prepare, you will receive a test message via text from our OneCall system later this week. Please look for the text and respond to validate your number. If you have responded to the survey and do not hear from us by Friday, please contact the PHG office at 937-499-7441 and leave a good phone number where we can follow up with you.

We will be offering training and refresher courses to providers who volunteer. Watch for more information this week.

If you are still interested in signing up, it is not too late. We are asking for your help now so we can get a feel for the size of the potential provider labor pool. Some physicians, due to the nature of their training, would be able to work in a clinical space during the COVID-19 pandemic in which they are not currently working. These temporary privileges would have to be at the facility at which you currently have privileges. We have a brief [survey](#) to capture the required information. We understand that many offices plan to remain open. **We are still asking that you complete the survey in case the situation changes.** Thank you for your help!

## PHG Hotline Number

To assist you in assessing which patients are appropriate for screening, Premier Health has opened a command center hotline number for the independent / PHG providers in the community. **Please call 937-208-5628 and press option 4 to talk with the command center team about confirming your patient should be sent to the collection site.**