PHG COVID-19 Update: April 10

Dear Valued Providers

We want to be a resource to our Premier Health Group Independent providers. That is why we will be sending out a daily COVID-19 email to provide updates.

In addition, we have created a resources page on the <u>PHG</u> <u>website</u>. Please bookmark this page as it will be updated regularly with clinical updates and helpful resources.

Please feel free to contact us directly at (937) 499-7441 with any questions you might have or if you would like to speak with our Medical Director, Scott Swabb, DO.

Yours sincerely,

Renee George President, Premier Health Group IN THIS ISSUE

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# Surge

Thank you to everyone who completed the survey indicating your willingness to provide assistance during the surge. Yesterday a test message was sent to the telephone numbers and emails provided in the survey. Please respond "Yes" to the text to opt in for future messages and to activate your account.

Education: To help with preparation, education has been prepared for the various areas. To access the below training you will need to log in with your Premier Health email account. If you do not currently have one, you will be given an email account with the credentialing process.

- Emergency Department: please review the links below for a brief orientation to the emergency department at each hospital.
  - o Atrium Medical Center
  - o Miami Valley Hospital (includes MVHN & MVHS)
  - Upper Valley Medical Center
- Critical Care: There will be a critical care refresher session offered next week via Blackboard hosted by Wright State.

## Special thanks to all

Premier Health's System CMO recently shared the attached article from New England Journal of Medicine. It is a reminder of the important role played by our entire healthcare community who continue to care for the multitude of **non-COVID-19** related issues. Our community still has many health care needs and you continue to address those needs. We applaud you and your teams for their hard work during this difficult time. Read the Invisible Hand — Medical Care during the Pandemic article.



### Berry Women's Center

There has been a barrage of social media activity of false rumors that Berry Women's Center has COVID-19 positive patients, and women are encouraging others to not deliver their babies there. We're addressing via social media and have provided scripting in case you need to address with your patients.

## **OB/Staff/Registration Scripting:**

On April 8, 2020, some false statements were posted on Facebook suggesting that a number of COVID-19 positive mothers and babies were patients of the Berry Women's Center at Miami Valley Hospital. At this time, there have been NO patients who have tested positive for COVID-19 in our Berry Women's Center. Rest assured, the care and safety of you and your baby is our highest concern. We are continuing to follow all enhanced safety guidelines to help ensure the well-being of you and your baby. With these extra safety measures in place, the hospital is still the safest place to welcome your baby.

#### Hotel Discounts available for Health Care Workers

The communities we serve see and appreciate the work that you are doing and the impact you are having on lives throughout the region. Both individuals and businesses have reached out to offer their support and to thank you. While many donations are going to areas of greatest need, some are intended for individual use. Hotel discounts for health care workers and first responders are available to perhaps make life a little easier during this difficult time. Please check the webpage frequently as new hotel discounts are being added daily. Find out more.

#### **PHG Hotline Number**

To assist you in assessing which patients are appropriate for screening, Premier Health has opened a command center hotline number for the independent / PHG providers in the community. Please call 937-208-5628 and press option 4 to talk with the command center team about confirming your patient should be sent to the collection site.