

# Welcome to The Pediatric Group!

### **Appointment/Procedure Preparation**

To schedule an appointment with The Pediatric Group, please call **(937) 440-8687** and we will be happy to assist you. Currently we are accepting new patients.

We make every effort to see acutely ill patients within 24 hours. For a same day appointment, please try to call as early in the morning as possible.

#### Hours:

- 7:30 a.m. to 6 p.m., Monday
- 7:30 a.m. to 5 p.m., Tuesday to Friday
- Troy Location and by appointment only on Saturday

Walk-ins for acute problems such as ear pain, sore throats, cough and cold symptoms or rashes at our Piqua location only

To change or cancel an appointment, kindly let us know 24 hours in advance.

Please be aware that on occasion, our pediatricians may be called out of the office for an emergency. This may require rescheduling your child's appointment. We ask for your understanding if this situation occurs. We will make every attempt to accommodate your schedule as soon as possible.

### What to Expect

In order for a child under the age of 18 to receive care by The Pediatric Group, a parent or a legal guardian must accompany their child to an appointment. When a parent is unable to come with their child to the scheduled appointment, written permission, signed by the parent or legal guardian, must be presented before the child can be treated.

Each time you visit our office, please bring a photo ID and your health insurance card along with any co-payment if required by your insurance carrier. Before your appointment, please review your insurance plan details because co-payments, deductibles and reimbursements may vary in amount according to the type of visit scheduled. The Pediatric Group accepts all private insurance plans and participates in many HMOs and PPOs.

We ask that you arrive 15 minutes prior to your scheduled appointment time to complete all necessary paperwork if not completed prior to your visit.

## **Prescription Refills**

If your child needs a prescription refill, please call **(937) 773-8077** or **send us a message using My Chart**. Please allow 72 hours (not including weekends for holidays) for us to process the request. There are special circumstances under which our physicians may want to see your child before approving a refill request.

#### **Medical Forms**

We receive many requests for various forms for your children for schools, daycare, camps and athletics. We are happy to help with these forms. Fax, mail or drop off the necessary forms after filling out your required sections of the document. Please allow 3-4 days for us to sign and complete the paperwork. Please note that a current physical (within the previous 6-9 months) is required before a sports participation document will be completed. We reserve the right to charge for any documentation assistance.

## Nights and Weekends

Please call **(937) 440-4000**, if there is an urgent problem that cannot wait until the next business day. One of our practitioners is available by phone nights and weekends for emergency calls.

Urgent situations include:

- Difficulty breathing
- Persistent diarrhea
- Persistent vomiting
- Repeated spiking of a high fever

Urgent situations **do not** include:

- Medication refills
- Over-the-counter dosage questions
- Routine questions

### In Case Of Emergency

If your child is in need of immediate medical attention, please call **911** or go to the nearest emergency facility right away.

#### Locations

 280 Looney Rd.
 3130 N. County Rd. 25A
 450 N. Hyatt St.

 Suite 203
 Suite 201
 Suite 204

 Piqua, Ohio 45356
 Troy, Ohio 45373
 Tipp City, Ohio 45371



Paul Weber, MD Becky Blackton, RN, CPNP
Tammy Taylor, DO Allyson Woerndle, RN, CPNP
Meredith Prenger, MD Tammy Kaiser, RN, CPNP
Shelsea Johnson, MD Lindsey Jones, RN, CPNP

The Pediatric Group Outpatient Care Center North 280 Looney Rd. Ste. 203 Piqua, Ohio 45365

(937) 440-8687 Office (937) 773- 8058 Fax

#### **Patient/Parent Code of Conduct**

Thank you for trusting our practice, The Pediatric Group, to care for and provide medical treatment for your child(ren). We are committed to providing the best possible care in a timely fashion. It is our commitment to always be respectful and courteous when you interact with our office; whether you are calling for medical advice, scheduling an appointment, or have a question about billing or insurance. Or, when you are in the office with your child interacting with our clerical or nursing staff or with one of the physicians or nurse practitioners. Please let our office manager know if we do not succeed in this goal. It is our expectation that our families and parents also treat our staff and providers with dignity and respect. When a problem or concern arises that affects you or your child, we will work through that issue in a professional manner to resolve the situation. Our staff and providers will not be asked to tolerate inappropriate language or actions by our patients or parents. Such inappropriate behaviors include:

- Yelling at or swearing at staff/providers
- Threatening staff in any way
- Any behavior that is offensive or threatening to our staff, providers or other patients who may be present in the office.
- Inappropriate clothing or hygiene

If such a situation arises, we will refer the situation to our office manager. If a resolution cannot be reached, we reserve the right to dismiss your family from our practice.

I have read the above and am in understanding of this policy.			
•	Parent/Legal Guardian Signature		

#### List all Children that are patients at The Pediatric Group

NAME	DOB	NAME	DOB



# THE PEDIATRIC GROUP

Child's Name:		DOE	3:	
	List any brot	hers or sisters:		
NAME			DATE OF E	BIRTH
			•	
	Patient	lives with:		
Name	DOB	Relationship to child	Occupation	Smoker
				Yes No
				Yes No
				Yes No
				Yes
				No Yes
				No Yes
		i l		No



accompany this authorization \_\_\_\_\_

# **PERMISSION FOR VERBAL COMMUNICATIONS**

Patient's Full Name	Last 4 Digits of Social Security Number		Date of Birth	
Patient's Address	City	State	Zip Code	
I HEREBY AUTHORIZE THE FOLLOWING HEALT	H CARE ENTITIES THEIR PR	OVIDERS NURSES AN	D OTHER PERSONNEL TO	
DISCUSS MY DESIGNATED HEALTH INFORMATI				
INVOLVED IN MY CARE AND IDENTIFIED BELOV		PHONE, WITH ALL ON A	ANT OF THE INDIVIDUALS	
	••			
Health Care Providers:				
□ ALL PREMIER PHYSICIAN □ Other (specify entity or	provider)			
	provider)provider)			
Other (specify entity of	provider)			
Designated Health Information:		Part 2 Designated	d Health Information:	
☐ Facesheet ☐ Mental Health	☐ Pathology Reports		Abuse Treatment	
☐ Discharge Summary Treatment	☐ Prescribed Medications			
☐ History & Physical ☐ Laboratory Reports	☐ Treatment Plan	State Designated	Health Information:	
☐ Consultation ☐ Radiological Reports	☐ Other (specify) -		y Treatment Notes	
☐ Emergency Room Treatment ☐ Operative Reports			ted Diagnosis and	
☐ Physician Orders ☐ Progress Notes		Treatment		
Self/Patient			May Leave A Voicemail	
Patient Name	Preferred Phone Number	Alternate Phone Num	ber	
<u>Individuals Involved in My Care</u> :				
Full Name	Relationship	Phone Number		
	·		_	
Full Name	Relationship	Phone Number		
Turrente	Relationship	Thone Number		
			□	
Full Name	Relationship	Phone Number		
I understand that the information Individuals Involve privacy regulations. I also understand that my Desi and/or alcohol abuse treatment, psychotherapy trea those respective boxes above, I acknowledge and ex by this authorization. I understand that this authorizability to obtain treatment. If, at any time, I do not undividuals Involved in My Care, I must notify no communications that were permitted by this authorization expires two ye space I am aware that this authorization	gnated Health Information material timent, or HIV and/or AIDS relatoressly permit the inclusion of ation is voluntary and that I material that	ay contain information re ted diagnosis and treatme such information in verba by refuse to sign it. My refu to have verbal discussion writing. No Health Care revocation.	lated to treatment for drug nt. If applicable, by checking I communications permitted usal to sign will not affect my ns with myself or any of the Provider will be liable for the date or time period in this	



# THE PEDIATRIC GROUP

#### **MEDICAL CONSENT FORM**

Authorization by parents for consent to medical treatment during absence of parents/guardians.

Child's Name:				
Date of Birth:				
Allergies:				
I/We hereby appoint:				
Name		Phone		Relationship
Name		Phone		Relationship
Name		Phone		Relationship
Name		Phone		Relationship
medical and/or surgic absence. The provide D.O., Meredith Prenge CPNP, Tammy Kaiser I Suite 203, Piqua, Ohio	al treatment and/ r(s) consulted for t er M.D., Shelsea Jo RN, CPNP, Lindsey o 45356, 3130 N. D	nce from the office visit shoor special procedures whice these circumstances would ohnson, MD, Becky Blackto Jones RN, CPNP whose off vixie Hwy. Ste. 201, Troy, Olne number is 937-440-868	h may be required d be Paul Weber M.D. on RN, CPNP, Allyson ices are located at 28 hio 45373, and 450 N	uring my/our ,, Tammy Taylor Woerndle RN, 30 Looney Rd.
	policies of the off	lude and extend to all mat ice. This authorization shal		nt or authorizatior
Mother/Guardian	Date	 F	ather/ Guardian	Date
In the even that this for the signature of the o		nly by one parent/guardian t be obtained	, please state below	the reason why
				·



# MyChart Child Proxy Form

To sign up for access to your child's MyChart record (or other child for which you have legal guardianship), please complete all pages of this **Child Proxy Form** and return it to your physician's office.

Please note that your child's chart will be accessed through your MyChart record.

Parent/Guardian Information ( All sections required, please print clearly)

Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Address				
City	State	Zip		
Email address:				
Do you currently have a My Chart Account? If so, at which office/clinic?				
If you are a guardian, please provid	de paper work to document this.			

Please note the following age range limitations for MyChart. These age range limitations do not affect any legal right you have to access your child's record by other means. To request a paper copy of your child's record, contact your child's primary care office/clinic.

- If your child is age 0-11: You will be granted full access to your child's MyChart record.
- Once your child reaches age 12, you will no longer have access to your child's MyChart record. Patients over the age of 12 may view their own health information independently.
  - If the patient over the age of 12 is disabled, please consult with your physician or office manager on special Proxy access in this case.

Please provide the following information for each child: (All fields are required.) If you have more than four children for whom you would like proxy access, please request another form.

Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Primary Office/Clinic where Proxy	will be activated			
Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Primary Office/Clinic where Proxy	will be activated			
Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Primary Office/Clinic where Proxy will be activated				
Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Primary Office/Clinic where Proxy will be activated				
Last Name	First Name	Middle Name		
Date of Birth	Last 4 digits of Social Security	Phone Number:		
Direct Office (Office)	20.15 12 13 - 1			
Primary Office/Clinic where Proxy	wiii be activated			

#### **MyChart Terms and Agreement:**

- I understand that MyChart is intended as a secure online source of confidential medical information. If I share my MyChart ID and password with another person, that person may be able to view my or my child's health information and health information about someone who has authorized me as a MyChart proxy.
- I agree that it is my responsibility to select a confidential password, to maintain my password in a secure manner, and to change my password if I believe it may have been compromised in any way.
- I understand that MyChart contains selected, limited medical information from a
  patient's medical record and that MyChart does not reflect the complete
  contents of the medical record. I also understand that a paper copy of a
  patient's medical record may be requested from the patient's clinic.
- I understand that my activities within MyChart may be tracked by computer audit and that entries I make may become part of the medical record.
- I understand that access to MyChart is provided by Premier Health Partners as a convenience to its patients and that PHP has the right to deactivate access to MyChart at any time for any reason. I understand that use of MyChart is voluntary and I am not required to use MyChart or to authorize a MyChart proxy.
- By signing below, I acknowledge that I have read and understand this MyChart Sign-Up Form and I agree to its terms.

<b>&gt;</b>	/	
Signature of Parent/Guardian	Relationship to Patient	Date
(Required)		
<b>&gt;</b>	1	
Witness		Date
(Required)		

#### Office Staff:

- 1. Scan completed form to Media Manager
- 2. Scan needed guardianship information to Media Manager