

JUNE 4 UPDATE: UD COLLECTION CENTER, PSC SATURDAY HOURS & SAFETY MEASURES, LAB SUPPLY ORDERS

Dear Provider:

CompuNet would like to inform you about some upcoming changes which are important to you and your patients:

University of Dayton Collection Center

CompuNet Clinical Laboratories and Premier Health will update both the testing focus and hours of operation at the drive-through collection site at UD Arena beginning Monday, June 8.

- Starting the week of June 8, the UD Collection Center will no longer offer COVID-19 IgG antibody test collections (SARS CoV2 IgG Antibody). However, antibody test collections will continue to be available at dozens of CompuNet patient service centers throughout the region. No appointment is needed at the patient service centers. For a complete list of locations go to: <https://www.compunetlab.com/locations>
- The COVID-19 PCR test collections (SARS CoV2 by PCR RNA) will continue to be offered at the UD site. The COVID-19 PCR test is used to determine if individuals are currently positive for COVID-19. This test requires a physician's order, however, patients are not required to have an appointment.
- Also starting June 8, the UD Collection Center hours will change to Monday through Friday, 1pm – 5pm.
- If you previously emailed your COVID-19 PCR test orders to CompuNet (cmmullens@premierhealth.com), please note the email address has changed to: orders@compunetlab.com. Orders should be sent encrypted. You may also fax your order to (937) 223-9580.

CompuNet is proud to be a partner for the UD Collection Center which was launched on March 17. It remains one of the longest running COVID-19 collection sites in the state, if not the nation.

Patient Service Center Saturday Hours Change

On Saturday, June 13, 2020, CompuNet will undergo a company-wide information technology conversion from the QLS Lab Information System (LIS) to Sunquest Lab Information System (LIS).

The conversion will temporarily affect only CompuNet Patient Service Centers that currently offer Saturday hours. To accommodate patients who would typically visit our Saturday locations, CompuNet will instead open those Patient Service Centers on Sunday with the same hours. **The change is in effect for the June 13 weekend only. Normal weekend hours will resume on Saturday, June 20, 2020.**

SUNDAY, JUNE 14: 7:30AM – 4:30PM

- Beavercreek - 2400 Lakeview Drive
- Beavercreek - 1244 Meadow Bridge Drive
- Dayton – Berry Building at Miami Valley Hospital

- Kettering - Claybourne Medical Building, 1525 Stroop Rd.
- Kettering – Park Place
- Middletown – Atrium Medical Center
- Springfield – 2355 Derr Road
- Troy – 1850 W. Main St.

SUNDAY, JUNE 14: 7:00AM – 4:00PM

- Englewood – Miami Valley Hospital North
- Troy – Upper Valley Medical Center

Patient Service Center Safety Measures

To protect patients from possible COVID-19 exposure, CompuNet’s patient service centers are taking the following precautions:

Both staff members and patients are required to wear a mask, and social distancing is observed within the waiting area, with limitations on the number of patients in a waiting room at one time. When a waiting room becomes busy, patients might be asked to wait in their car until called in. Patients are permitted to bring one adult companion to assist. Children under the age of 18 are not permitted unless they are the patient. Each room is being cleaned after every patient visit and hand sanitizer is available to patients.

Ordering Lab Supplies

CompuNet offers several ways to order supplies, including contacting our Client Services department. However, due to the tremendous volume of calls associated with COVID-19, you may experience a delay reaching a Client Services Representative.

If you are calling to order lab supplies, the fastest way to order is online through the CompuNetlab.com link: <https://orders.compunetlab.com/SignIn.aspx>

If you do not have a user name and need to sign up for ordering online, please contact your CompuNet account representative and they can assist. If you do not know or have a CompuNet account representative, please contact us at (937) 297-8336.

We appreciate the trust you place in us to provide you with laboratory services.